



Cold Feet Studios Terms & Conditions

By confirming your booking and processing payment, you agree to the below terms and conditions.

I. General

1. Cold Feet Studios Ltd will insure the Studio and the Equipment against all normal insurable risks but not further otherwise. The Customer must take out its own insurance cover against consequential loss of profit and other Risks and must effect its own cover against loss damage or theft of any of its own equipment brought onto the premises. Under no circumstances will Cold Feet Studios Ltd entertain any claims arising out of any failure of the Customer to carry its own insurance cover.
2. These Conditions constitute the entire contract and may not be varied otherwise than in writing signed by a duly authorised signatory on behalf of Cold Feet Studios Ltd.
3. Full details of the Cold Feet Studios Ltd services and charge rates are set out in the Cold Feet Studios Price List which may be varied by Cold Feet Studios without notice.
4. Nothing in these Conditions is intended to exclude restrict or modify liability on the part of Cold Feet Studios Ltd resulting from negligence or otherwise unless permitted by Statute.

II. Studio Hire

1. The Studio is available for daily use between 0900 hrs and 1900 hrs. Use outside these hours shall be charged at the published overtime rates unless previously agreed in writing by Cold Feet Studios Ltd.
2. The Studio may be provisionally booked by telephone or email and the booking should be confirmed within 48 hours. The Customer will be further required to confirm formally by processing full payment.
3. Customers may cancel their Booking until 7 days before the booking start time and will receive a full refund (including all Fees) of their Booking Price. Guests may cancel their Booking between 7 days and 72 hours before the booking start time and receive a 50% refund (excluding Fees) of their Booking Price. Booking cancellations submitted less than 24 hours before the booking start time are not refundable.
4. Customers will need to process full payment to confirm their booking.
5. Bookings may only be extended with the prior consent of Cold Feet Studios Ltd.
6. Customers may be asked to provide a valid Public Liability Insurance Certificate.

7. The Customer must observe all regulations governing the use of the Studio and of any Equipment and services whether imposed by Cold Feet Studios Ltd or by any statutory body or Local Authority.
8. The Studio is available for the exclusive use of the Customer named in the booking and the Customer is not permitted to sub-contract sub-let or otherwise permit any third party to utilise the Studio without the prior written consent of Cold Feet Studios Ltd.
9. Customers using the studios are not allowed to access any parts of the studio that displays and/or affirms No-entry signs.
10. The use of any equipment from the storage of Cold Feet Studios Ltd is prohibited without prior hire and/or borrow agreement.
11. Customers are not allowed to step, jump or perform stunts on cove curves or walls.
12. The Customer is fully responsible for any loss or damage associated with the Equipment or the Studio caused by or arising from the Customer use thereof or by any servant agent, employee or subcontractor of the Customer.
13. Any materials used in connection with sets constructed by the Customer shall be forthwith removed from the Studio at the end of the hire period at the expense of the Customer.
14. No alterations, decorations or additions to the Studio are permitted without the consent of Cold Feet Studios Ltd and at the end of the hire period the Studio must be surrendered in the same condition that it was in at the start of the hire period. Any costs incurred by Cold Feet Studio Ltd arising out of any breach of this Condition shall be paid by the Customer.
15. Studio Rules are showcased in the entrance of every studio, Cold feet Studios Ltd expects every customer and guest to follow the listed rules.
16. All studio spaces are monitored 24/7 by CCTV cameras for safety and security purposes. Cameras do not cover changing and make-up rooms for privacy purposes. Footage can be shared with the authorities, insurance provider or building management in the case of any safety, loss, and/or security incidents. Tampering with, moving and/or covering/blocking the view of any of the CCTV cameras placed will be considered a house rule breaking - customers will be asked to leave the property instantly - paid booking fees and/or deposits will not be refunded in this case.

Ila. Studio & equipment Use

1. The studio, equipment and premises must only be used for the intended purpose. If in doubt, consult with Cold Feet Studios Ltd and get a written consent.
2. Smoking on the premises and anywhere in the building is strictly prohibited.
3. Eating and drinking inside the cove is prohibited unless it is related to the content being created in the studio. Only then written consent must be given by Cold Feet Studios Ltd prior to booking.
4. Food crumbs, waste and leftovers have to be put away in the provided bins.
5. Any rubbish has to be put away in the provided bins.
6. Pouring liquids or throwing cups with liquid in the provided bins is strictly prohibited.

7. Spilling any kinds of liquid inside or around the cove is strictly prohibited as it can cause damage to the wooden structure of the cove - doing so will result in charging the named customer all fixing costs including the holding fee for the days works would take place on.
8. Alcohol is strictly forbidden in the studio and anywhere in the building. Unless it relates to the content being filmed.
9. Pornographic and related content is prohibited in the studio. Cold feet Studios Ltd has the right to cancel the booking without notice and incur charges if the client is caught creating mentioned content.

III. Applicable Law

These Conditions shall be read and construed in accordance with the Laws of England.

IV. Hire of Services and Equipment

1. All Equipment and services are supplied by Cold Feet Studios Ltd entirely at the risk of the Customer. Cold Feet Studios Ltd shall not be liable to loss or damage of any kind to material or props or equipment entrusted to it however caused including consequential loss and loss of profit.
2. All Equipment supplied to the Customer is in good condition. The customer must notify Cold Feet Studios Ltd at the time of supply if the condition of the Equipment is not acceptable.
3. In no circumstances shall Cold Feet Studios Ltd be liable for any transport cost or for any loss or damage including consequential loss or damage however caused arising out of the use or the inability to use the Equipment supplied or agreed to be supplied.
4. Where at the request of the Customer Cold Feet Studios Ltd supplies to the Customer the services of a driver, assistant, subcontractor, freelance or other person such person shall be deemed to be the servant of the Customer and the said services shall be deemed to be rendered by the Customer and Cold Feet Studios Ltd shall not be liable for loss or damage of any kind.
5. The Customer may not without the written consent of Cold Feet Studios Ltd:
 - (i) Remove the equipment from the Studio premises; or
 - (ii) modify or alter or tamper with the Equipment in any way; nor (iii) use the Equipment in a manner not recommended by the Manufacturer; nor
 - (iv) allow or suffer the Equipment to be used by any untrained or unauthorised personnel; nor
 - (v) part with possession, sell pledge encumber or suffer any lien to be created on the Equipment.
6. Cold Feet Studios Ltd shall not be liable for any loss or damage whatsoever arising out of any statement, advice instruction or any other representation given or made by any servant of Cold Feet Studios Ltd or any other person whose services are supplied to the Customer.
7. The hire period for services or Equipment cannot be extended otherwise than with the consent of Cold Feet Studios Ltd.
8. Equipment must be returned promptly at the end of the hire period in good condition (save for fair wear and tear). The Customer shall pay or compensate Cold Feet Studios

Ltd for the replacement value of lost or damaged Equipment or in respect of any cancellation or variation of any order or failure to return the Equipment on time.

9. Bookings and cancellations must be made in accordance with the Conditions 2 and 3 of Paragraph III.

V. Payment and Additional Charges

1. Unless otherwise agreed in writing all transactions will be settled via Bank Transfer before the commencement of the hire period. Prices may be varied without notice to the Customer.
2. Overdue accounts will accrue interest.
3. The hire charge commences when the Studio and/or Equipment is made available to the Customer whichever is the earlier and terminates when the Studio and/or Equipment is surrendered or returned to Cold Feet Studios Ltd. Cold Feet Studios Ltd reserves the right to make an additional hourly labour charge to cover any costs incurred by Cold Feet Studios Ltd pursuant to condition 9 paragraph III above.
4. Any additional Equipment, services, staff or modifications to the Confirmation of Booking shall be billed to and paid for by the Customer.
5. At the end of the hire period the Customer may be charged at the discretion of Cold Feet Studios Ltd an additional rental where the Studio or any item of Equipment is delivered to or returned to Cold Feet Studios Ltd in a bad or damaged condition so as to preclude use or hire of the said Studio or Equipment.
6. Where Cold feet Studios Ltd is required to place a security deposit with any third party for the hire of any item of equipment such deposit shall be paid to Cold Feet Studios Ltd by the Customer when the booking is made.
7. Cold Feet Studios Ltd shall have a general lien on any film, tape, media or other equipment or property in the possession of Cold Feet Studios Ltd or in the Studio premises for the payment of any monies due to Cold Feet Studios Ltd from the Customer.
8. Customers may be asked for a refundable security deposit of £300 before their booking. In the case of any damages and/or overstay, the security deposit will be used partly or fully as compensation.

VI. Exclusions of Liability

Subject as hereinbefore mentioned Cold Feet Studios Ltd shall not be liable to the Customer for any loss damage expense liability or for any consequential loss (including loss of profit) whatsoever or howsoever arising out of or in connection with any of the following:

- (a) any damage to or loss of property by the Customer or the Customers servants or agents or any third party.
- (b) any breakdown stoppage or failure of the facilities and Equipment provided in the Studio or any other Equipment supplied to the Customer by Cold Feet Studios Ltd.
- (c) any death or injury occasioned to any Customer or servant or agent of any Customer occasioned by the use of the Studio or any Equipment unless such death or injury is

directly attributable to the negligence of Cold Feet Studios Ltd or the servants or agents of Cold Feet Studios Ltd.

- (d) for any fines and/legal costs incurred by Cold Feet Studios Ltd or the Customer for any activity connected with the hire of the Studio or Equipment.
- (e) any failure on the part of Cold Feet Studios Ltd to comply with its obligations to the Customer due to any circumstances beyond the control of Cold Feet Studios Ltd.

VII. Indemnity

The Customer shall at all times keep Cold Feet Studios Ltd indemnified against all actions proceedings costs charges claims expenses and demands whatsoever which may be made or brought against Cold Feet Studios Ltd or the servants or agents of Cold Feet Studios Ltd by any third party in respect of any alleged injury loss damage or expense arising out of or in connection with the use of the Studio or Equipment or services supplied by Cold Feet Studios Ltd even where such injury loss damage or expense is caused wholly or in part by the negligence or breach of contract of Cold Feet Studios Ltd its directors servants or agents save in respect of any death or personal injury caused by the negligence of Cold Feet Studios Ltd as aforesaid.

VIII. Termination

Cold Feet Studios Ltd may summarily terminate any booked and/or ongoing hire contract with the Customer upon the happening of any of the following events:

- (a) if the Customer shall fail to pay any of the monies due to Cold Feet Studios Ltd or dishonour any cheque paid to it; or
- (b) if the Customer enters into liquidation (other than for the purposes of amalgamation or reconstruction) or shall have a Receiver of its assets appointed or being an individual shall be declared bankrupt or having a Receiving order made against them; or
- (c) if the Customer shall be in breach of any of the terms of these Conditions and any such termination shall be without prejudice to any rights accrued to Cold Feet Studios Ltd against the Customer prior to the date of termination.